

JOB POSTING TITLE: EVS Attendant DEPT: EVS PAY: \$12.57/hr (7)



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## **JOB SUMMARY**

**RED RIVER** – As an essential part of Kiowa's efforts to provide an exceptional experience at all times, effectively maintains a clean and safe environment for internal and external Guests alike, both in public, and back-of-house areas.

## MINIMUM QUALIFICATIONS

**REQUIRED** – High school diploma or GED required | At least 21 years of age | **PREFERRED** – Working knowledge of Gaming Industry and the laws and regulations governing gaming operations |

ESSENTIAL DUTIES - All Team Members must embrace and deliver Kiowa's Guest Service Standards to every Guest on every shift, as outlined in Orientation, the Team Member Handbook, Standard Operating Procedures (SOPs), and any other related training | Consistently ensures an exceptional level of service and satisfaction is achieved throughout the property, exceeding the expectations of external and internal Guests alike in a timely and effective manner | Cleans lobbies, casino, lounges, restrooms, corridors, and stairways | Sweeps, scrubs, waxes, and polishes floors | Cleans rugs, carpets, upholstered furniture, and draperies | Dusts furniture, artwork, and picture frames | Washes walls, ceiling, and woodwork | Washes windows, door panels, and sills | Empties and cleans wastebaskets and ashtrays | Transports trash and waste to disposal area | Replenishes bathroom supplies when needed | Repositions chairs, tables, etc. to their original positions | Keeps all public areas in the casino clean of any unused glasses, bottles, debris, etc. at all times | Reports all defects in equipment, furniture, and fixtures to the EVS Supervisor or EVS Manager, when discovered | Clean and dispose of biohazard waste in proper equipment when required, which may include feces, vomit, and blood | All other duties as assigned | Must adhere to departmental, organizational, state, and federal safety rules and regulations, applicable processes for safe operation, appropriate Personal Protective Equipment, in addition to any/all related controls for personal welfare and the safety of others |

#### **IMPORTANT NOTES**

1) This announcement describes an open position at Kiowa Casino & Hotel, as of the posting date listed below. To be eligible to apply, current Team Members must have performed competently for at least 6 months in their current position. In addition, Team Members receiving corrective action within the previous 6 months may not be eligible for transfer. If you are interested in any posted position, please contact HR for a complete copy of the job description and an application or an internal application, if you are currently employed by Kiowa. 2) Native American Preference will apply in accordance with Tribal policies. All applicants must be able to work any shift, holidays, and weekends as scheduled. Current Team Members are also encouraged to submit an updated resume with their internal application. All Team Members must submit an internal application for <u>each</u> interested position. For example, if you have applied for a Floor Supervisor position and one week later Floor Supervisor is posted again, you must fill out another internal application.

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#### STATUS: 1 F/T | POSTED: 03/06/23 | REMOVE: When Filled