

JOB POSTING

TITLE: Table Games Dealer

DEPT: Table Games

PAY: \$12.57/hr + Tips (7)

JOB SUMMARY

RED RIVER – Responsible for dealing a professional and proficient manner all Table Games within approved guidelines, applicable laws, policies and procedures while providing Outstanding Guest Service.

MINIMUM QUALIFICATIONS

REQUIRED - High school diploma or GED | At least 21 years of age | Working knowledge of the Gaming Industry and the laws and regulations governing gaming operations | **PREFERRED** - 1 year previous dealing experience or completion of a dealing course

ESSENTIAL DUTIES – All Team Members must embrace and deliver Kiowa's Guest Service Standards to every Guest on every shift, as outlined in Orientation, the Team Member Handbook, SOP's, and any other related training | Consistently ensures an exceptional level of service and satisfaction is achieved throughout the property, exceeding the expectations of external and internal Guests alike in a timely and effective manner | Responsible for the protection and control of the game being dealt | Conducts the game in accordance with Kiowa Casino policies and procedures | Advises Floor Supervisor or Shift Manager of any player disputes or irregularities that may arise during the game | Follows all management instructions | Attends all meetings as assigned by Table Games Management | Maintains a professional, friendly, and courteous atmosphere | Ensures all Guests are satisfied with their experience at Kiowa Casino | May be required to deal with the following games as needed: Blackjack, Craps, Roulette, and any other games known as assigned | All other duties as assigned | Must adhere to departmental, organizational, state, and federal safety rules and regulations, applicable processes for safe operation, appropriate Personal Protective Equipment, in addition to any/all related controls for personal welfare and the safety of others

IMPORTANT NOTES

- 1) This announcement describes an open position at Kiowa Casino & Hotel, as of the posting date listed below. To be eligible to apply, current Team Members must have performed competently for at least 6 months in their current position. In addition, Team Members receiving corrective action within the previous 6 months may not be eligible for transfer. If you are interested in any posted position, please contact HR for a complete copy of the job description and an application or an internal application, if you are currently employed by Kiowa.
- 2) Native American Preference will apply in accordance with Tribal policies. All applicants must be able to work any shift, holidays, and weekends as scheduled. Current Team Members are also encouraged to submit an updated resume with their internal application. All Team Members must submit an internal application for <u>each</u> interested position. For example, if you have applied for a Floor Supervisor position and one week later Floor Supervisor is posted again, you must fill out another internal application.

STATUS: 1 F/T | POSTED: 05/10/23 | REMOVE: When Filled



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